#### The Church Online

Developing Effective Web Strategies

#### **MONKDEV**

#### **Builders of Web Solutions**

Our comprehensive team and expertise can help take your organization to the next level.

**CREATORS OF:** 







#### Overview

- Part 1: Past Present Prediction
- Part 2: Web Strategy

Part 1

#### **PAST – PRESENT - PREDICTION**



Today's Teen – Just Born



Tim Berners-Lee writes World Wide Web program



Today's Teen – Takes First Steps



There are 26 web servers online



Today's Teen - First Words & Speaking

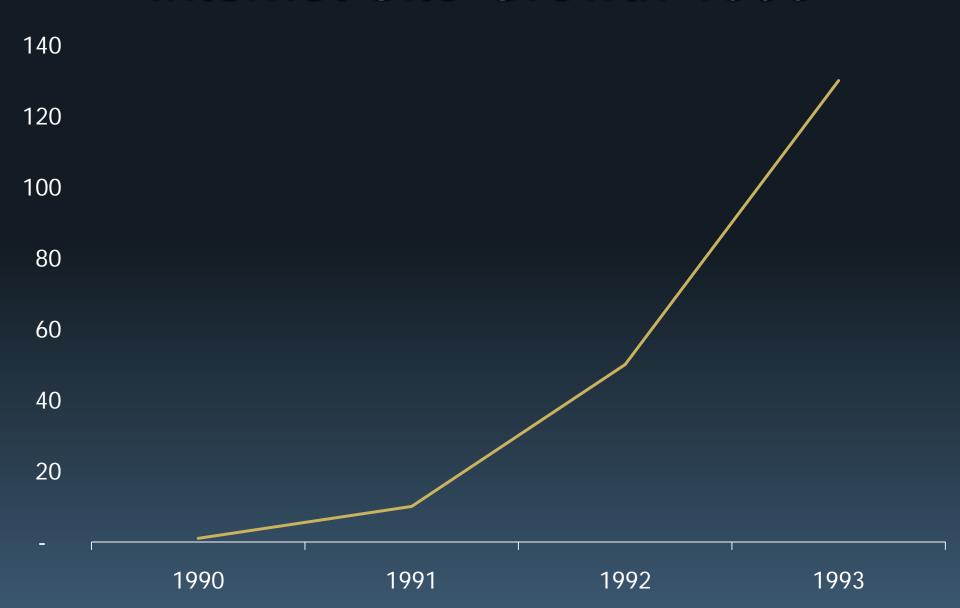


Mosaic web browser for Windows is released

HTML programming language used to create webpages is released

First webcam goes online watching a coffee pot

#### Internet Site Growth 1993





Today's Teen – Enters Kindergarten



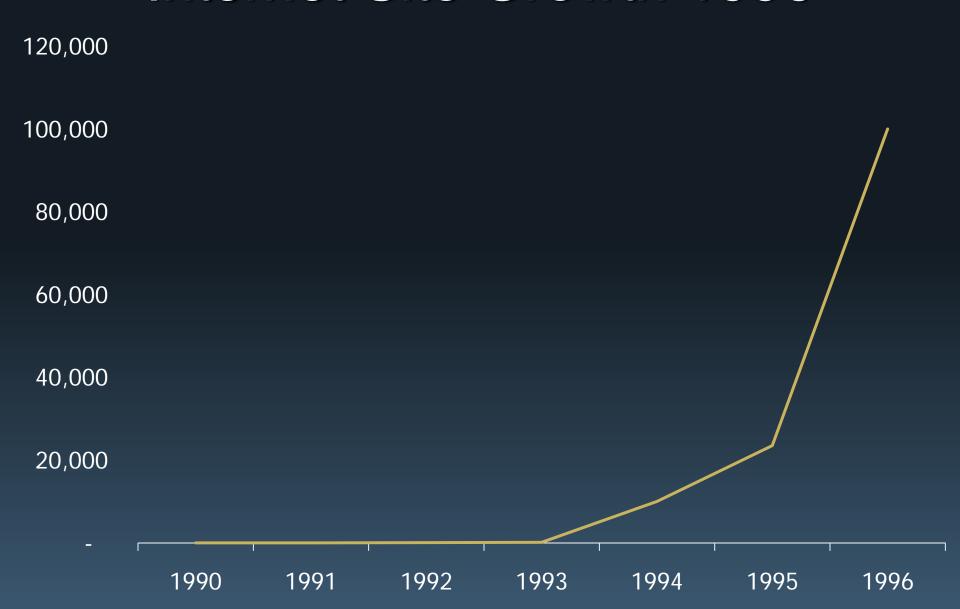
Online bookstore **Amazon.com** launched

There are now 18957 websites online

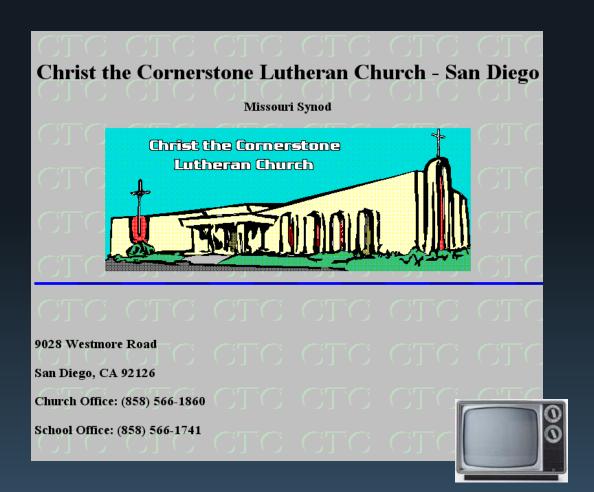
Microsoft's Internet Explorer released

Online auction site **eBay** 

#### Internet Site Growth 1996



#### Web as a Medium





Today's Teen - Enters Third Grade



Google opens its first office in a garage

Open diary the first blog community launches

**Kozmo.com** that promised free one hour delivery of anything launches





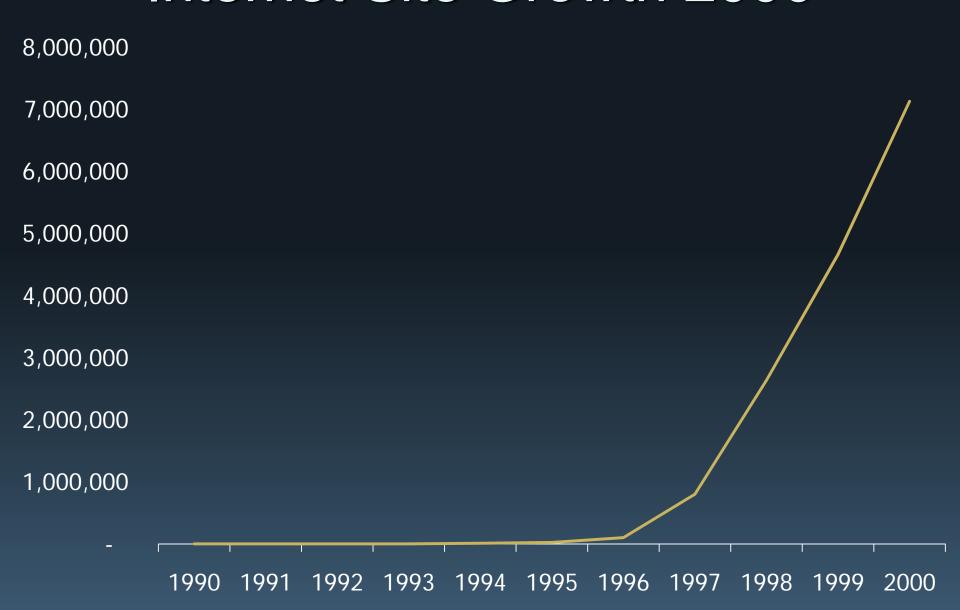
Today's Teen – Enters Fourth Grade



Shawn Fanning founds Napster

Original MySpace website launched

#### Internet Site Growth 2000





Today's Teen – Middle School



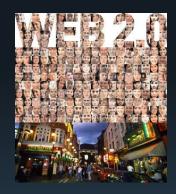
Wikipedia is founded by Jimmy Wales

Pope John Paul II sends the first papal email from a laptop in his office

About 9.8 billion electronic **messages** are sent daily.



Today's Teen – Middle School



Web 2.0 term used, Tim Berners-Lee originally expressed the vision of the Semantic Web.

As of January, **58.5%** of the U.S. population (164.14 million people) uses the Internet.



Today's Teen – Starts High School



Mozilla **Firefox** web browser launched.

45% of online teens have a cell phone

Photosharing sites: Flickr, Photobucket



Today's Teen – High School



Video sharing site **YouTube.com** goes online.

The web grows more than during the whole dot com boom. 17 million new sites go online.

More than 100 million accounts created on **MySpace**. Third most popular site in the U.S. (after Yahoo and Google)

### Present

#### Internet Site Growth 2009

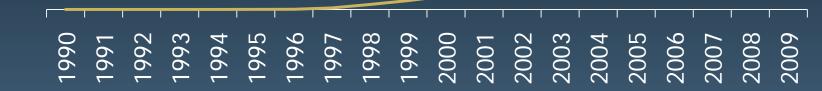






100,000,000

50,000,000



# Billion

Number of Internet Users

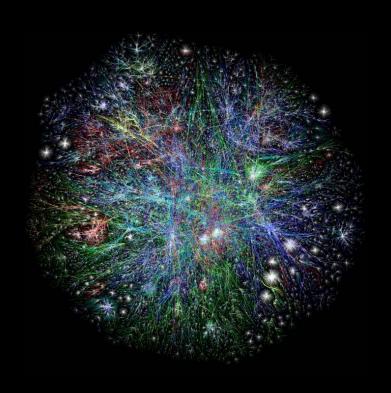
#### Measuring the Internet

- 100 Billion Clicks Per Day
- 55 Trillion Links
- 2 million Emails Per Second, 1 Million IM Per Second
- 5% of Global
   Electricity for the Internet

- 1 QuintillionTransistors
- 2 Billion LocationNodes Activated
- 7 TerabytesTransferred Per Second

#### Internet = 1 Human Brain

- 55 Trillion Links = Synapses
- 1 Quintillion Transistors = Neurons





## Your brain isn't DOUBLING every 2 years.

**Exceed Processing Power of Humanity** 

#### Consequences

- Everything in our Environment becomes part of the web we are **Embodying** the Cloud.
- 2. **Restructuring** to the Cloud.
- 3. Co-Dependency to the Cloud.

#### Restructuring

- 1. Network = Computer-to-Computer
- 2. Internet = Linking Pages-to-Pages
- 3. Semantic Web = Data-to-Data
- 4. OneNet = Things-to-Things

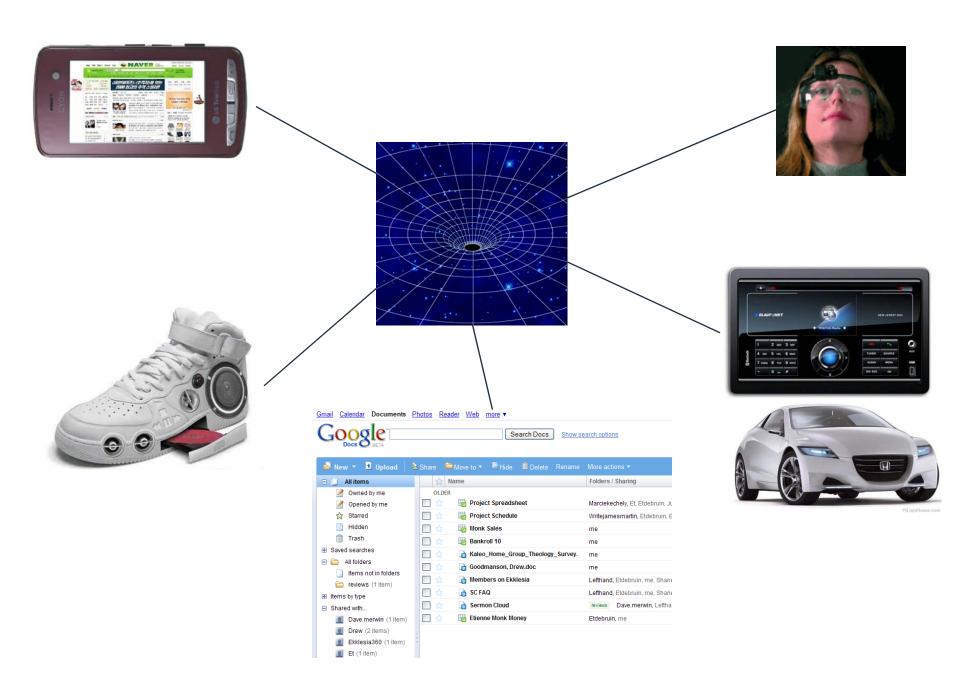
#### Airlines











If the Internet doubles every two years, how are the resources you dedicate to it increasing?

Part 2

#### **CHURCH WEB STRATEGY**

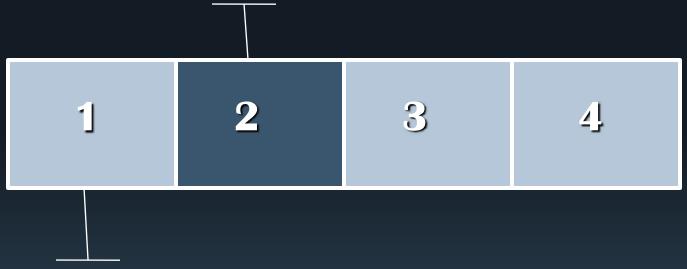


#### Internet Presence Management



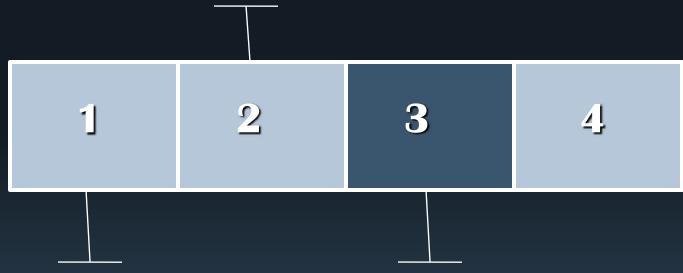


#### Website Development



Internet Presence Management

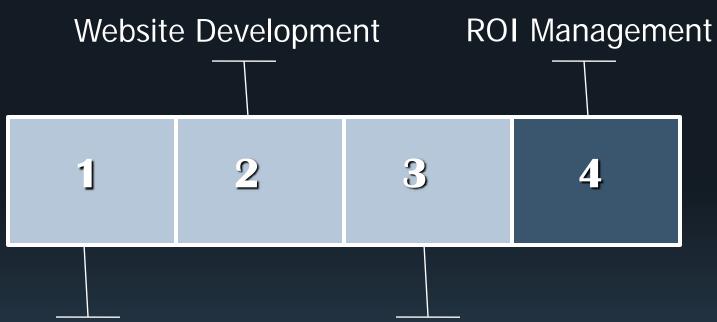
#### Website Development



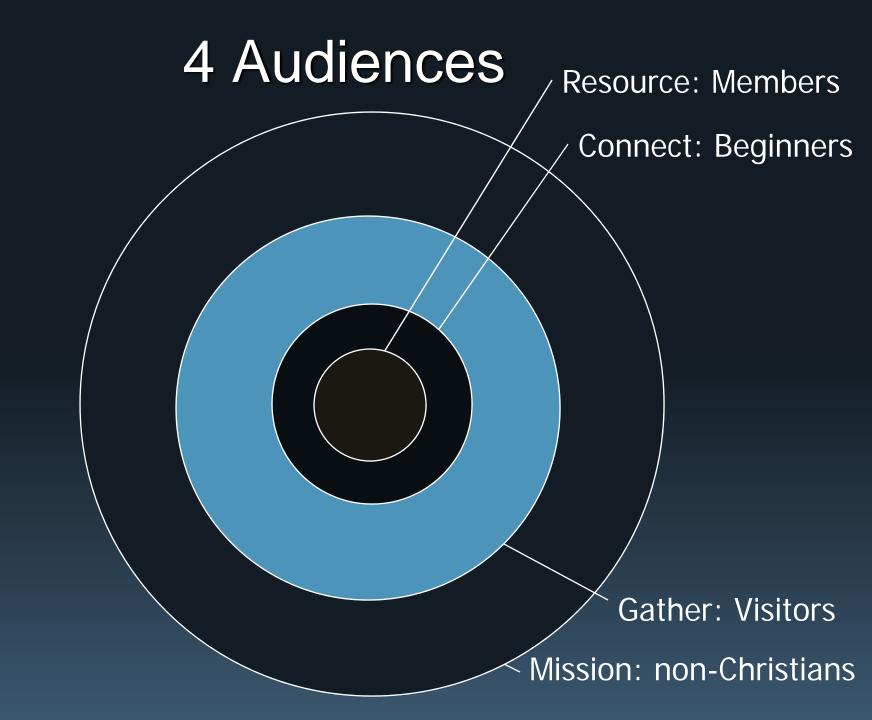
Internet Presence Management Community Engagement







Internet Presence Management Community Engagement



Home

## Welcome to Lakemount

WE'RE A BUNCH OF DEDICATED DREAMERS LOOKING TO CHANGE THE WORLD. YOU IN?





Join us for our Family Worship Service Every Friday 6:30pm Onsite Children's Program Available

Contact us for more information





## Worship & The Word

Every Monday night young adults gather at Lakemount to open up their lives to God without holding back. The Word is challenging and convicting. The fierce hunger

for God is on the hearts and faces of everyone in the room. Are you ready?



Tuesday April 17, 2007



Overcast - Feels like 4°C.

#### UPCOMING EVENTS

Apr 20	Friday Night Service
Apr 22	Connections #1 Luncheon
Apr 24	Rise Up! Women's Gathering
Apr 25	Quarterly Leadership Meeting
Apr 26	New Members Information Class

#### SERVICE TIMES

Friday Evening: 6:30 - 9:00pm Sunday Morning: 10:00 - 12:00noon Monday Evening: 7:00 - 10:00pm

#### DIRECTIONS



### Lakemount Kidz!

At Lakemount we want all children to see the relevance of Jesus in their lives at an early age, and to know that even though they are children - God

can use them in great ways!



## Small Groups

While we love the larger church gatherings on Sundays and at events, we realize that a crowd

# 64% of wired Americans have used the Internet for spiritual or religious purposes.

45% of internet users, or about 60 million Americans, say that the internet helped them make big decisions or negotiate their way through major episodes in their lives in the previous two years.



Maps more »

find a church

Search

Web

Results 1 - 10 of about 72,600,000 for find a church with Safesearch on. (0.18 seconds)

Advanced Search

## Welcome to FindAChurch.com -- "The Global Directory of Houses of ...

Birthed out of a desire to provide churches with a revolutionary opportunity to reach out to newcomers, strangers, travelers and young people, ...

www.findachurch.com/ - 83k - Cached - Similar pages - Note this Find-A-Church

A locator for church or young ramilles

Looking filtward to meeting you

A locator for church or chur

Ble Out Option Church Dire WV Count Our church Sers

directory by denomination, (Baptist, Methodist, Catholic, ...

# www.usachurch.com/ - 21k - Cached - Simula pagest Note this Evangelical Lucenty Course on America Second Simula pagest Note this Free local area church directory. Includes contact, map and details relevant madazine.com/churches

Find an ELCA congregation by NAME - - - -. Congregation Name: Tip: Enter one word from

the name (ex. Paul for St Paul Lutheran Shurch). State/Provinces.

www.elca.org/finesurement Common Size Pages Flore St to

To find a local church of Christ meeting in your area of interest: Move your mouse over the

map above. Print page and take it with you. ...

www.findthechurchecome Composition and Marchives Tildle ord

Name Archives Tildle ord

Find a Church · Personalize Your Find-A-Church Page ... Editors and other church communications leaders-get articles, graphics, and syndications tools, etc. ...

## A San Diego Family Church

A church for young Families

Find churches, synagogues & other places of worship in San Diego. San Diego, CA

relevantmagazine.com/churches

## Find a good church

Find churches in your area that are right for you!

# Traditional Marketing

Our Message

Your Situation.

# Just in Time Ministry

```
"I am depressed."
```

- "My mom has cancer."
- "I want to know more about..."

Targeted Response

The average American family will **experience a crisis** of moderate to severe nature every three to four years.

Personal crisis is the single largest factor that causes most people to try church for the first time.

Reach people when they need you the most.

## **Examples:**

Depression
Marriage
Death
Illness
Moves
Transition
Pregnancy



I More results from www.perfectweddingguide.com 1



Web Images Video New! News Maps more »

san diego church

Search

Advanced Search Preferences

## Web

## San Diego Church Reviews & Guide

Find out about local places of worship; includes ratings, comments on churches, and links. www.sandiegochurches.org/ - 47k - <u>Cached</u> - <u>Similar pages</u>

51%

## Kaleo San Diego Church

**San Diego**, California (nondenominational). Meeting times and location, general description, beliefs, theological and evangelistic articles, art, music, ... www.kaleochurch.com/ - 53k - Mar 4, 2007 - Cached - Similar pages

16%

## The Rock Church - San Diego, CA

The Rock **Church** led by Pastor Miles McPherson is committed to sharing the gospel of Jesus Christ to all of **San Diego**.

www.therocksandiego.org/ - 18k - Cached - Similar pages

## THE CHURCH IN SAN DIEGO - Lovers of Jesus affiliated with local ...

A local **church**, the **church** in **San Diego**, enjoys Christ and recommends the ministry of Witness Lee, Watchman Nee.

www.churchinsandiego.org/ - 4k - Cached - Similar pages - Note this

## San Diego Church: God.Life.Community.Culture.

**San Diego Church**. Meets at Dave and Buster's in Mission Valley every Sunday at 10:30 am A relevant **church** exploring issues that are current for today. www.thesandiegochurch.com/ - 13k - Cached - Similar pages

53%

## San Diego Churches - Find a Church with USAChurch.com

Done

**-93%** 

# Kaleo "San Diego Church"



Source: 3Prophet Systems

## SEO Intro

- Relevant Links Kaleo San Diego Church from related sites.
- ☐ Great content Articles, sermons, reviews, resources

SCREEN) => services\_technology - category requestro screen) => services technology

- Themed site, site structure

Site

2001-2006 Clear Ink.

Category

202657347.1152836133.1.1.otxccn=(direct)/utmc

202657347,404575526,1152836133,1152836133.

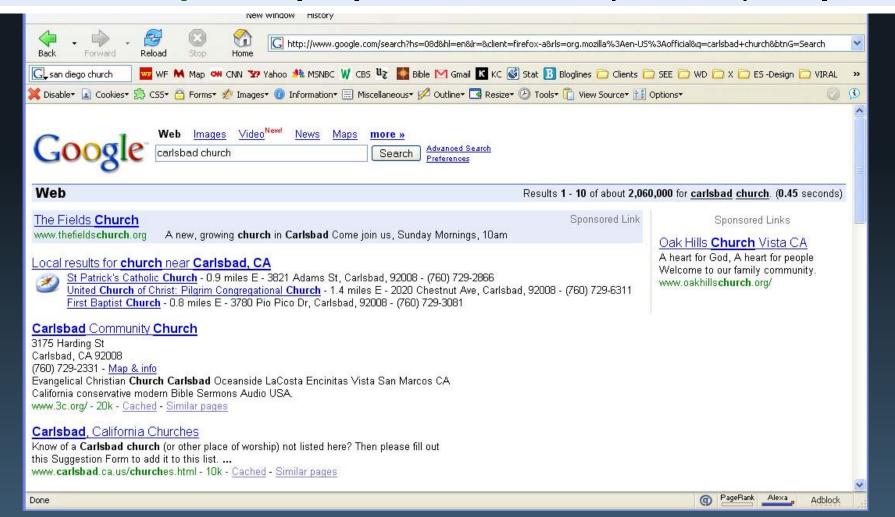
>> 0210rgJzbxpDcOWkWiBzEUfm5Hef942H6nRwekwFilSLAz6q

## Adsense

## The Fields Church

www.thefieldschurch.org

A new, growing **church** in **Carlsbad** Come join us, Sunday Mornings, 10am.





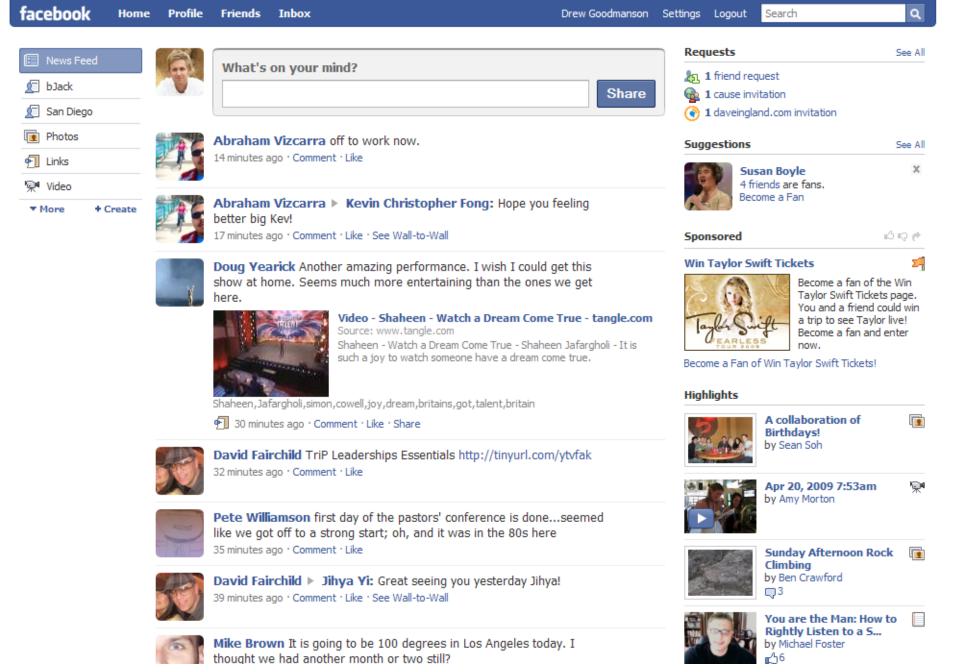
# Chand Network

CONNECTING PEOPLE TO LOCAL CHURCHES



# Internet Presence Management





# Facebook = 5<sup>th</sup> Largest Nation

"As of January 2009, 5% of all time spent online was on Facebook."

Compete (Feb 27, 2009)

"The number of Americans over 35, 45, and 55 on Facebook is growing fast. In the last 60 days alone, the number of people over 35 has nearly **doubled**."

Inside Facebook (March 2009)

# Facebook Case Study

- 400 people invited through Facebook.
- 40 more people than average at the event.





# Facebook Case Study

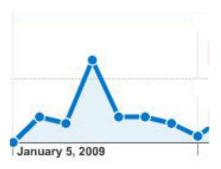
 50% increase in physical visitors on Easter Sunday.



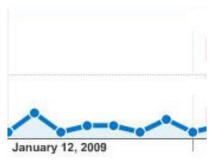
## Facebook Spike

## Organic Traffic

## Scheduled post



A link posted to facebook, creates a spike in traffic, but a quick falloff the next day.



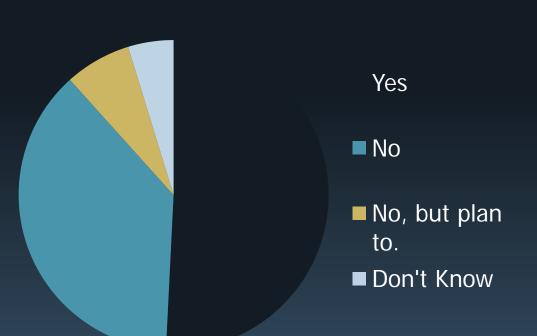
Traffic on an average week



When you schedule a send, the traffic increase is constant and increased.



## Churches on Facebook







## What are you doing?

140

Latest: @michaelsfoster content gathered together for a particular person based on some knowledge of who that person is or t... about 21 hours ago

update



**djchuang** win 2 tix to #wfx worship facilities conf wfxweb.com 5/13-15, drawing on Fri 5/1 2pm PT - Retweet to enter

less than a minute ago from Tweetie



JeffPelletier "We never look more like Christ than when we're rescuing (others)." Francis Chan #orange09

2 minutes ago from TwitterBerry



dotcomlarry Dear coworkers: It's the Netherlands, not Holland. Also, it's Suriname, not Surinam. Make an attempt to know the fields we work in. Thanks.

2 minutes ago from Tweetie



stevekmccoy Getting thru a bunch of emails. Drinking french roast in the french press. Thinking about which project is most important to work on first.

3 minutes ago from TweetDeck



**bryanzug** Sorry we couldn't get UStream up for #igniteseattle last night. Had 2 macbook pros crash repeatedly when loading the UStream app. Same spot.

8 minutes ago from TweetDeck



mheerema Thank you, Firefox, for consuming half my RAM. 12 minutes ago from Tweetie



**dotcomlarry** Question to the pastoral crowd: What age range is "young adult" in ministry context?

20 minutes ago from Tweetie



bryanzug RT @aai: Looking to go contract me some Wine Flu... 27 minutes ago from Tweetie



dgoodmanson

72 266 264 following followers updates

Tweet Deck

n. a powerful dashboard for Twitter and more.

#### Home

@dgoodmanson

Direct Messages

**Favorites** 

Everyone

Following





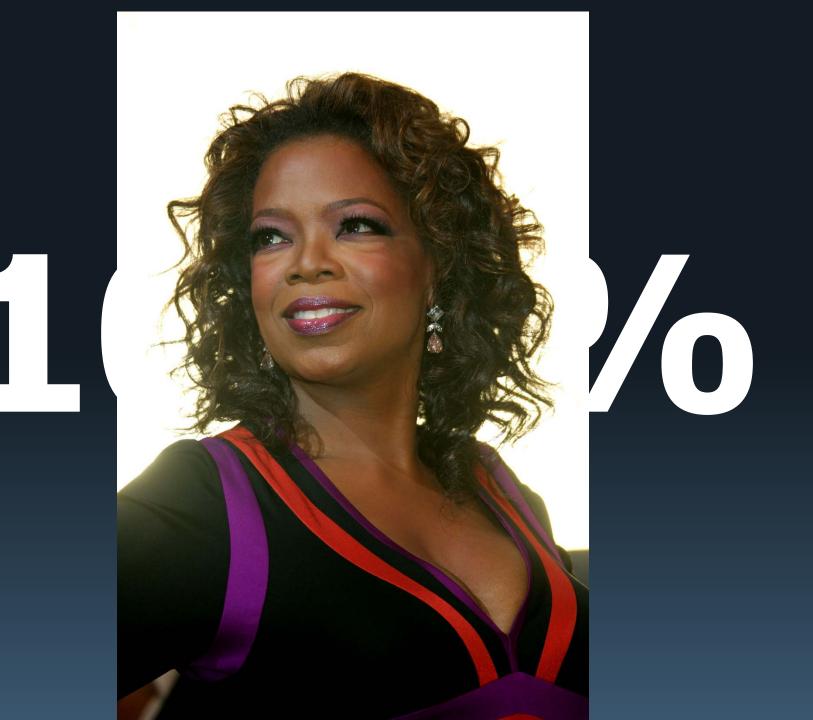


View All...

**Device Updates** 

Set up SMS updates



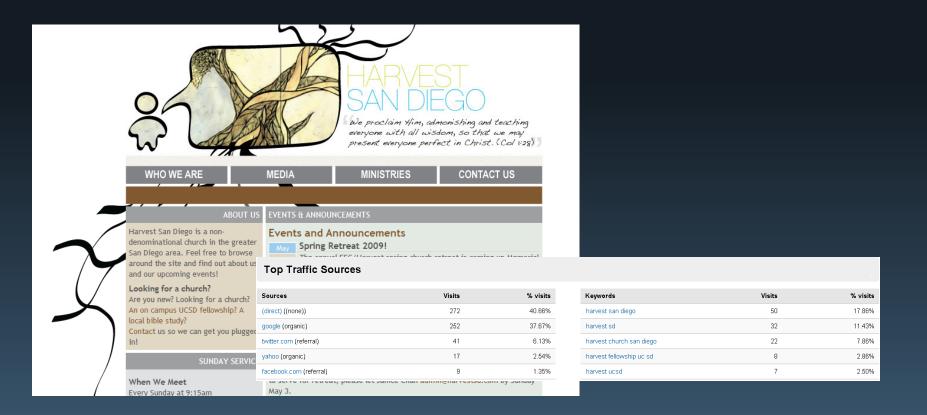


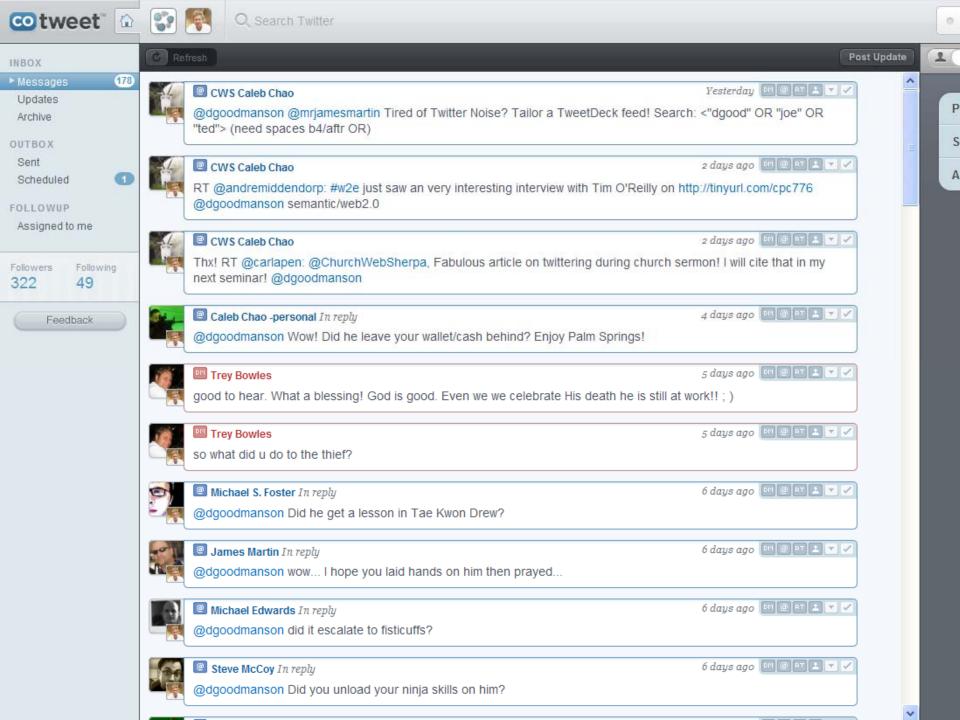
"Twitter has rapidly grown to become the third-largest online social networking service."

SearchEngineWorld (February 2009)

# Twitter Case Study

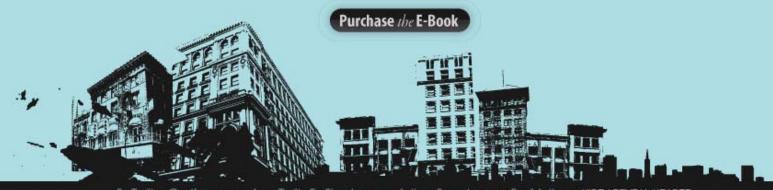
■ 6.13% of all visits from twitter





# TWITTER for CHURCHES

Home of The New E-Book titled
THE REASON YOUR CHURCH MUST TWITTER



On Twitter: @anthonycoppedge - TwitterForChurches.com - AnthonyCoppedge.com - Email Anthony HIDE / REVEAL HEADE

TWITTER for CHURCHES

THE BLOG

ABOUT the BOOK

ABOUT the AUTHOR

"Twitter allows churches to send quick updates, drive traffic to websites & remind people of events more efficiently than ever."

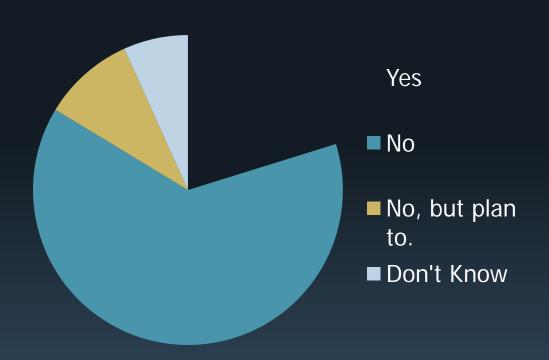
Making Your Ministry Contagious

The Reason
YOUR CHURCH

## **Twitter for Churches**

This E-Book is about Twitter, a social networking tool that combines the ease of cell phone text messaging with the power of email. The purpose of this book is not to give you one more thing to learn or manage. Rather, the purpose is to provide churches with a \*helpful, easy\* and \*practical quide\* to

## Churches on Twitter







Videos

Shows Community Channels

Search

felixsputnik

(more info)

February 08, 2009

Animated Version of Eric Carmens Ballad

More From: felixsputnik

URL http://www.youtube.com/watch?v=A\_B5Url\* Embed <object width="425" height="344"><paran 🕏

Upload

Subscribe

## Obama's Elf

Home



**★★★★** 3,950 ratings

980,236 views

Favorite → Share

+ Playlists Flag

MySpace

Facebook Twitter (more share options)

- Statistics & Data
- Video Responses (0)

Sign in to post a Video Response

Text Comments (1,660) Options

Sign in to post a Comment

Snugglez37 (6 hours ago)

this is farking hilarious











Phoenix 2,169 views felixsputnik



kittens inspired by kittens

3,852,106 views

## **Featured Videos**







"YouTube is now the 3rd (some even say second) largest search engine based on search queries."

Google Insider (February 2009)

## Communication

phonetic alphabet > libraries > philosophy > post offices > printing press > telephones > radios > televisions > computers

Oral Communication Pre-literates Events / Stories	Print Communication Literates Words / Ideas	Digital Communication Post-literates Images / Stories
Learn through observing, imitating, retelling and dialogue – apprenticeships	Learn through reading, individual studying and analyzing	Learn by hearing, seeing and interacting; experiences move them to belief
Shared experiences	Facts determine truth	Personal experiences
determine truth	focused on individual Application	determine truth
Get information from stories;		Get information through
use stories to	Get information from	media and dialogue
package information	print and lecture	
		Driven by interaction,
Driven by events	Driven by concepts and	participation and imagery
and relationships - a search for connection	principles - a search for knowledge	- a search for significance
		Thinking is non-linear,
Think in metaphors	Thinks linear, analytical, logical	- makes random connections







Web▼

My Accoun

Home

Mail (18) v

Profile ▼ Friends v Music

Video

More ▼

Search

Google



Hello, Drew Goodmanson!

My URL: myspace.com/goodmanson [Edit Profile]



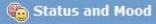
Profile Views: 2,278 Last Login: 04/20/09

Photos: Edit | Upload Videos: Edit | Upload

Manage Calendar

Manage Blog

Manage Reviews



Status: (none)

Mood: neutral (\*\*) (Update)

What are you doing right now? Click the link above to tell your friends.



Get Back Loretta just finished recording 3 tracks at Dave Grohl's studio in LA. We will release those songs after our NEW 6 song EP in June.

22 hours ago

Mood: adventurous (77)

view more - comment - message

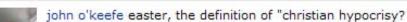


Vanja James Music I'll be re-vamping my garageband and ilike music page getting it up to date with my album and fresh cuts of new stuff. Happy easter all!

at 5:25 PM Apr 12

Mood: Lovely

view more - comment - message



From:

technical group.

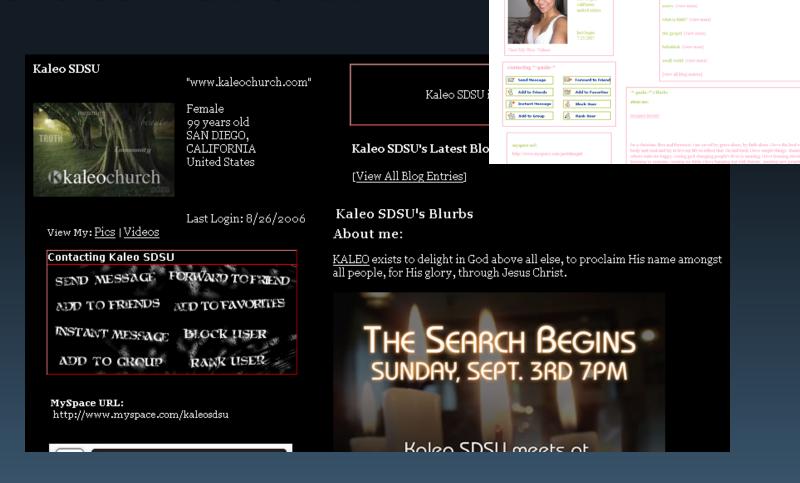


"The average MySpace user now spends 266 minutes (4.4 hours) on the site every month; a 5% increase over last month and a +31% increase year over year. MySpace says its users spend nearly 100 minutes more per visitor than the closest competitor."

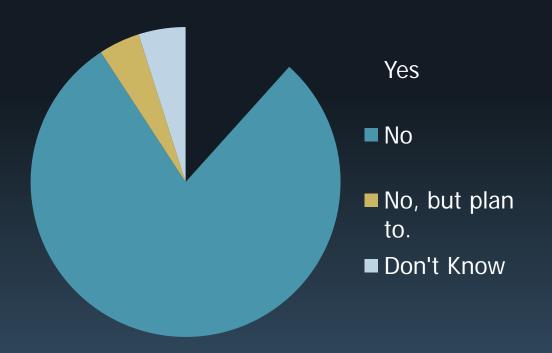
Social Media Bible (February 2009)

# MySpace Case Study

■ 0 to 50 in a month.



# Churches on MySpace





## Other Sites







## Craigslist Case Study

- 10 people respond to ads a month
- 40% non-Christian, 40% 'inactive Christians', 20% Christians

#### life has a point

Reply to: <u>ken@lifepointcommunity.com</u> Date: 2006-08-17, 1:31PM PDT

## Life has a Point

What is your's? lifepointcommunity.com

Click here to visit LifePoint.

#### Original Art -- This Sunday @ LifePoint

Reply to: <u>ken@lifepointcommunity.com</u> Date: 2006-08-17, 8:50AM PDT



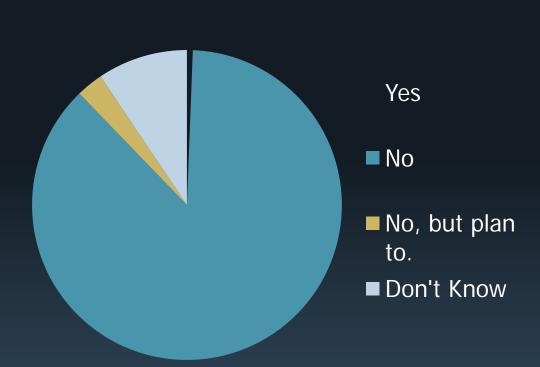
This Sunday @ 10:30, LifePoint will feature the original art of Jennifer Kai Nilles. Jennifer is a local artist based in San Diego. If you're interested in displaying original art during one of our worship gatherings, please email Ken Hensley.

#### LifePoint Christian Community

Sundays @ 10:30 4698 Alvarado Canyon, Suite A Interstate 8 and Mission Gorge

this is in or around Mission Valley no -- it's NOT ok to contact this poster with services or other commercial interests

## Churches on Second Life





home

about

resources

articles

Church »

Church Technology »

Culture

Faith

Family »

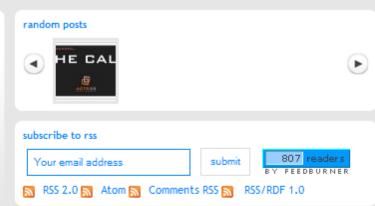
Featured Articles

Leadership



## The Truth about Church Websites and Effective Online Outreach

Thank you for all who participated in today's webinar, nearly 80 people signed-up for it. For those who missed it, here was the description of the webinar: We have all heard about the importance of a church website, the craze of social networking and the need for pastors to blog. But how effective...





recent posts

#### CHURCH PLANTING, KINGDOM BUSIN...



Posted by D. Goodmanson on 04 10th, 2009

10 Insights from a Church Planter by David
Fairchild Learn from the mistakes, lessons and
reflection of a church planter 7 years into it.
Business for the kingdom by Tim Chester How do
you grow and run a company as a believer?
Conferences to...

#### CHURCHES AND SOCIAL NETWORKING...

8**2**%

Posted by D. Goodmanson on 04 8th, 2009
Unconventional Method began to design
research to explore what churches are doing
effectively online in this area and help shape the

#### recent comments

- Marvin: Drew, I have followed your site for about a year and I appre...
- Derek lannelli-Smith: This is
  FANTASTIC!!! Thank you
  Drew for your faithfulness,
- Leon Chingcuangco: Hey
  Drew, I'll be taking some of
  my team up the Catalyst
  Wes...
- iris: Pretty slick trick, Drew!











## Blogs

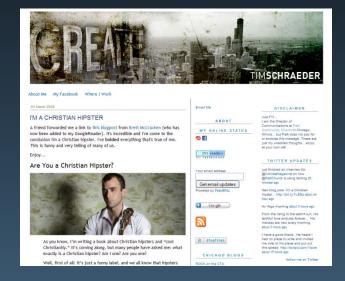
#### Kaleo Church

- Goodmanson.com
  - 228.25 visitors/mo
  - 71.85% new visitors
  - 4.49 page views
  - 3.60 time on site

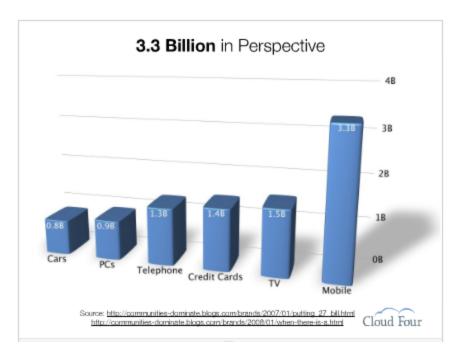


#### **Park Community Church**

- timschraeder.typepad.com
  - 112.67 visitors/mo
  - 28.11% new visitors
  - 3.8 page views
  - 2.47 time on site

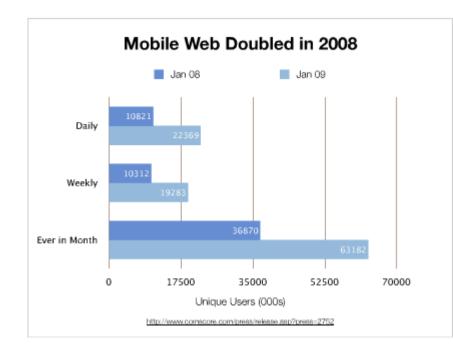






#### Top Five Services Non-users Intend to Start Using in the Next 24 Months

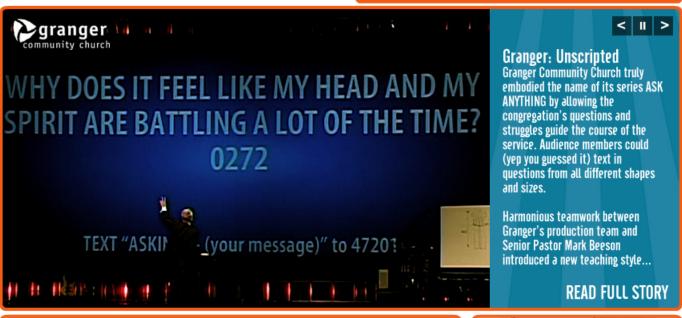
	U.S.	Europe
Mobile Internet	49%	34%
MMS	38%	39%
Uploading Photos	34%	27%
Software/app download	30%	30%
Email	28%	32%





USERNAME		
PASSWORD		
	CLEAR FORM	
		ENTER 🔛

WHAT IS IT? HOW DO YOU GET IT? CASE STUDIES



#### TECHNOLOGY THAT EMPOWERS YOU

Jarbyco was built to help you focus on your business and marketing efforts to your clients. It's that simple. We specialize in text message marketing and can help you create solutions that work for you and your business.

- I UUIZ. POLLS AND VOTING -> A PROMOTIONS M ALERT GROUPS
  - SITE LINKS
- 24 / SUPPORT
- CONSUMER STATISTICS

- TEXT TO SCREEN
- COUPONS

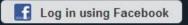
SEE MORE TECHNOLOGY



"The text message open rate is 98%."



Log in



#### People. Places. Friends.

Brightkite is a location-based social network. In real time you can see where your friends are and what they're up to. Depending on your privacy settings you can also meet others nearby.

Next >

Sign up >

Welcome to Brightkite

Meet people around you & keep track of your friends

Post photos & notes to locations

Explore & discover new places

#### Recent activity around Chula Vista



**msmom:** surfing the web while listening to my baby breathe deeply as she sleeps. i wonder what she is dreaming about

@ San Diego, CA 92117 - less than a minute ago



msmom checked in @ San Diego, CA 92117 - 2 minutes ago



**Dmkanter:** Watching OSX screensavers with space. Thinking about a veggie burger then reading #LOST theories online.

@ It's A Grind Coffee House - 4 minutes ago



samhart: off to nashtown!!!

@ 14860 Lyons Valley Rd, Jamul, CA 91935 - about 1 hour ago



maeinsd: Getting some ube boba!!

@ Lollicup Tea Zone - about 1 hour ago



maeinsd checked in @ Di-Chan Thai Restaurant - about 3 hours ago

#### Brightkite for iPhone

#### Brightkite for iPhone

is now available! Download it from the app store.





#### Works on any phone

No fancy phone required. You can use Brightkite from any phone.



Read our blog

## Proactive Response



TweetBeep is like Google Alerts



sername		
	Log In	
•••••		

#### Free Twitter Alerts by Email!

If you love Twitter, you'll love TweetBeep! Keep track of conversations that mention you, your products, your FAQ | Sign in



Google Alerts (BETA)

Create a Google Alert

Enter the topic you wish to monitor.

Search terms:

Type:

Comprehensive > How often: once a day

Your email:

Create Alert

Google will not sell or share your email address.

log,

Confirm Password

Your Name

Username

Password

Be Tricky

For TweetBeep

Your Email

Twitter Username To filter your alerts

Submit

Free Sign Up

Note: Before you begin receiving alerts, you must check your email and click on the link!

#### Welcome to Google Alerts

Google Alerts are email updates of the latest relevant Google results (web, news, etc.) based on your choice of query or topic.

Some handy uses of Google Alerts include:

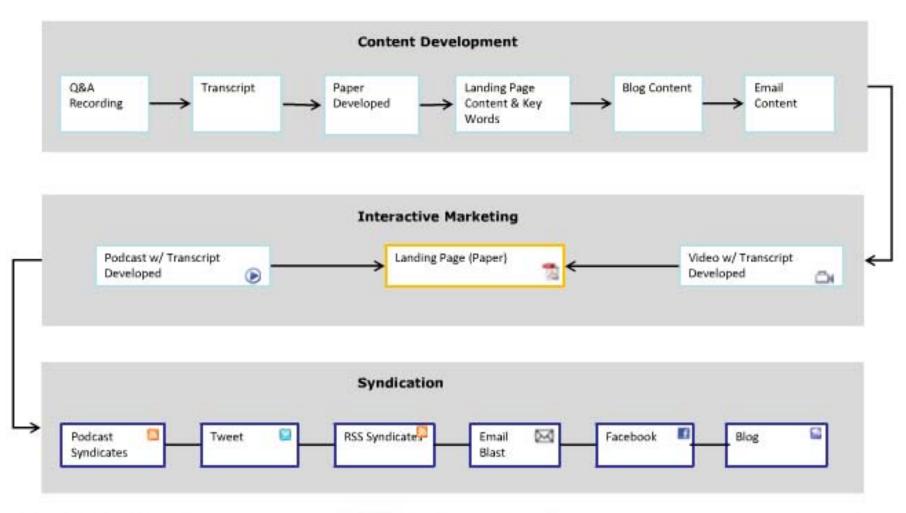
- monitoring a developing news story
- · keeping current on a competitor or industry
- · getting the latest on a celebrity or event
- keeping tabs on your favorite sports teams

Create an alert with the form on the right.

You can also sign in to manage your alerts

© 2007 Google - Google Home - Google Alerts Help - Terms of Use - Privacy Policy

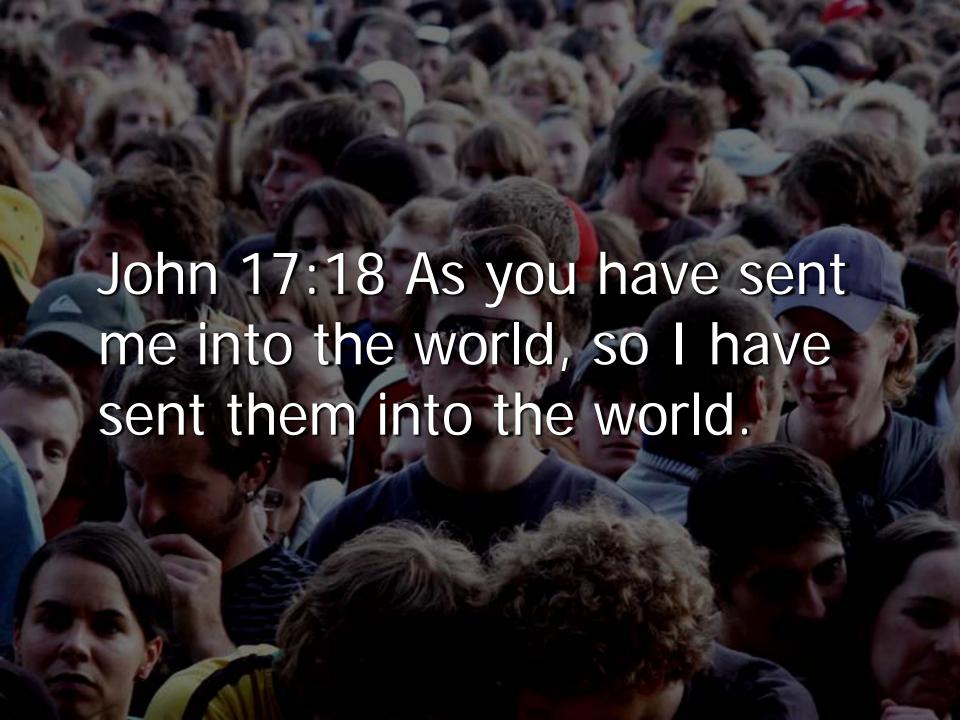
#### Think Content Factory











# Christians, Churches & Social Media

What Social Media strategies and services do Christians or their church use?

What Christian social media websites do they participate in?

## Survey Overview

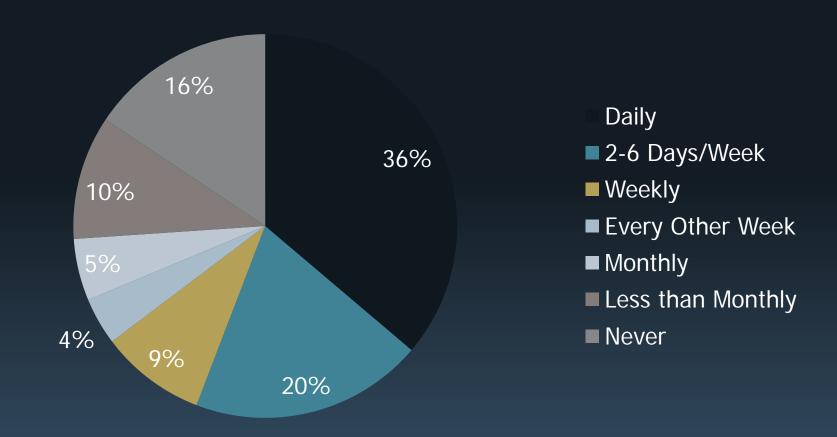
- Phase 1
  - General Web Participants
  - Congregational web surveys
- Phase 2
  - Social Media Website Participation
  - Analytics & Metrics
  - Congregational Surveys
  - Interviews/Case Studies

## Survey Demographics

- Church Community Online Strategy
  - 571 Web Participants
  - Heavily Influential in the Church Technology space

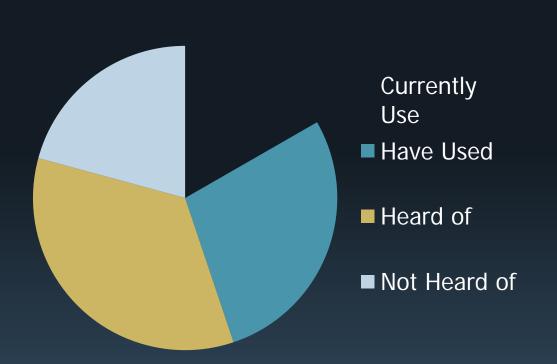
- Church Attendees
  - 440 Participants (Email Phase 1)
  - Respond to Request from Church

## Church Attendee & Social Media



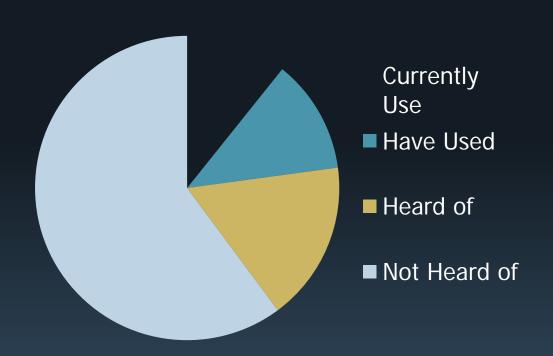
Christian social networking and community sites have made little inroads into the church.

## Tangle (GodTube)





## MyChurch.org





## WEBSITE DEVELOPMENT

## Questions:

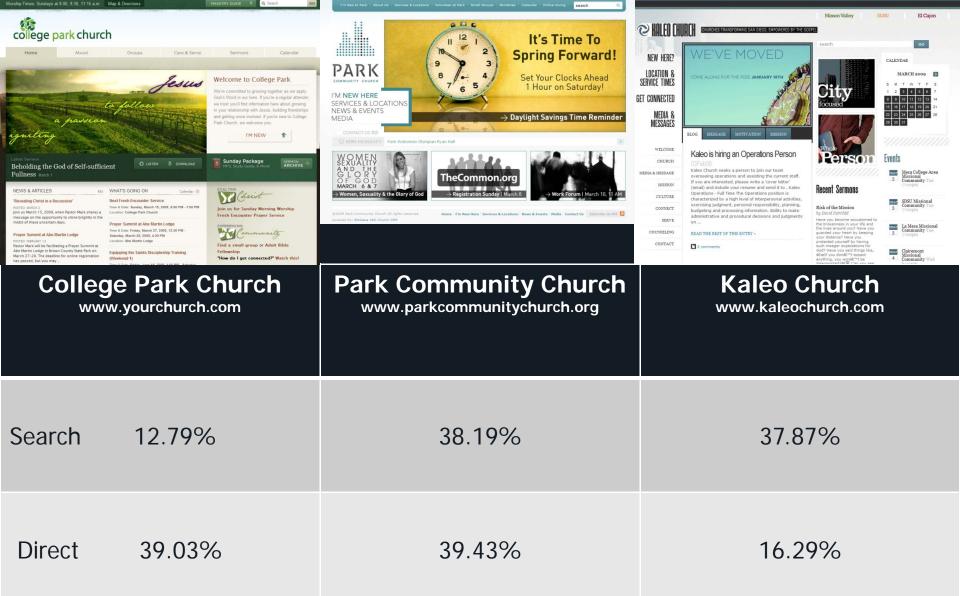
Are church websites effective tools of evangelism & outreach?

How are people finding the church website?

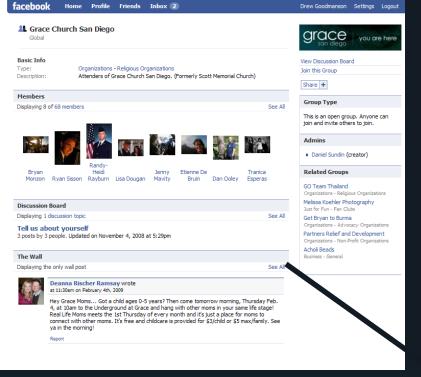
What are people doing on church websites?

## Survey Overview

- 74 churches (target = 100)
  - web analytics
  - congregational surveys
  - phase II : interviews/case studies
- church demographics
  - range of 5 to 45,000 people
  - 27 internal designer & 20+ other designers
  - ~60% of sites design is 6 months or older



Referral 48.18% 22.38% 45.80%



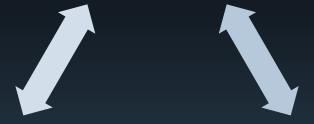
6.5% or 80 out of its 1200+ hits/month come from Facebook.

## 43 SECONDS



## Triperspectival Design

Normative



Existential (



Situational

## Design

- 1. What is your Message. [N]
- 2. Who are your audience groups? What behaviors are you wanting people to engage? [S]
- 3. How are you transforming them to encourage these behaviors? [E]

## The majority of people who visit your church look at your website first.









#### Recent Articles King of the Brews

#### Biblical Womanhood



#### Kaleo Bible Reading



### KALEO FEEDS Subscribe to our feeds Map to Our Locations



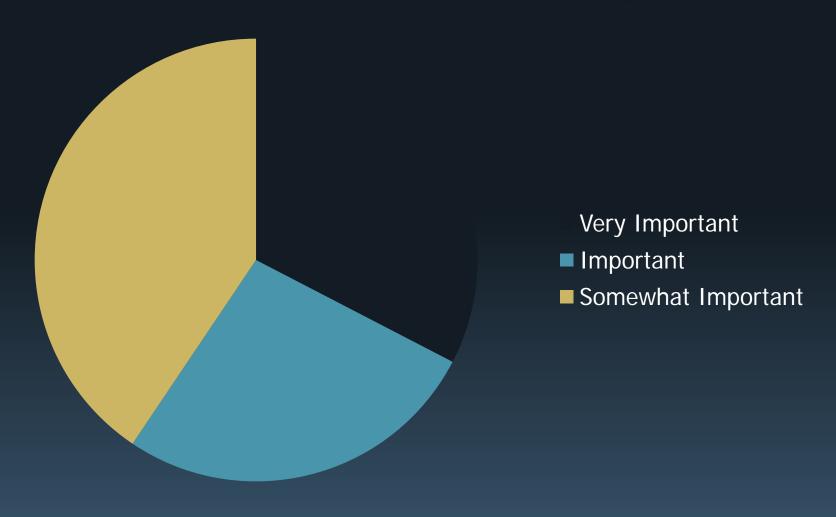
When we moved, a church's website has to be our first filter to find a church. A lot of churches had crummy websites and regardless of how great a church they may be, we passed them by.

# Church websites are an effective tool of attracting Christians.

of the respondents said the church website was how they first learned about the church.

the church website was somewhat to very important in their decision to attend church.

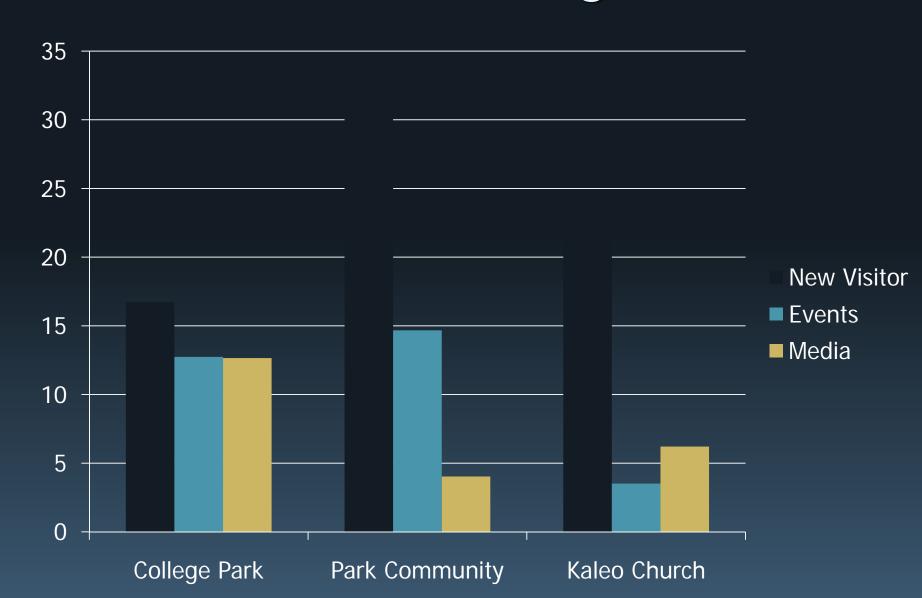
# Importance of the website in decision to attend church:



# At present church websites are ineffective tools of evangelism.

of Non-Christians were influenced by the website to attend Church.

## Website Usage

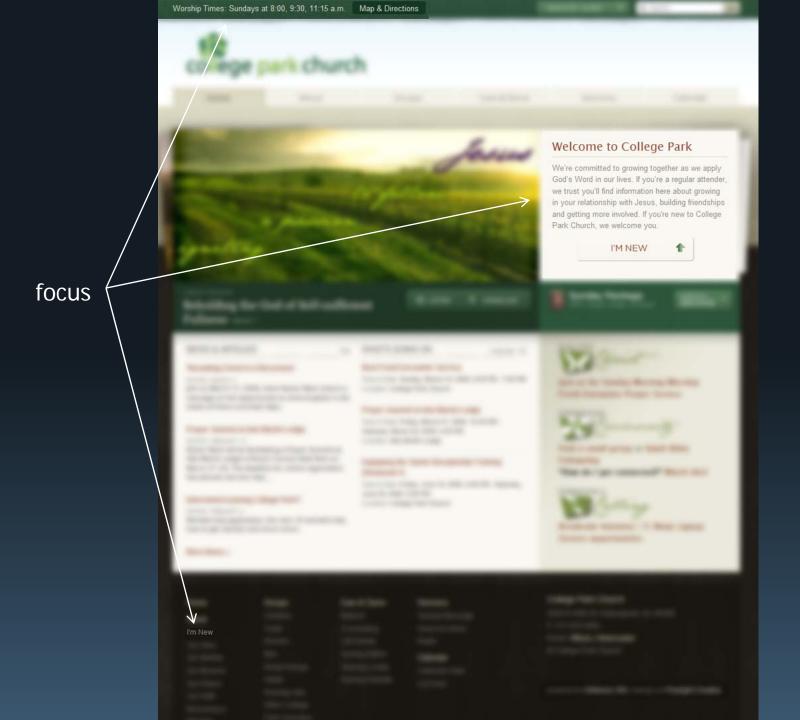


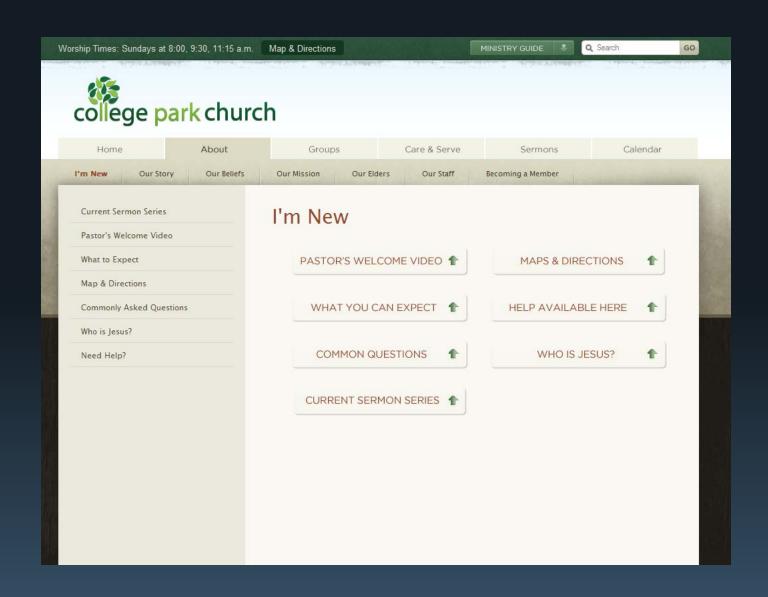
## Visitor (less than 3 months)

### Usage

- 95% have visited the church website.
- 1/3 visit the church website more than once a week.
- 2/3 visit at least once a week.

the church website was somewhat to very important in facilitating their participation in the church community.



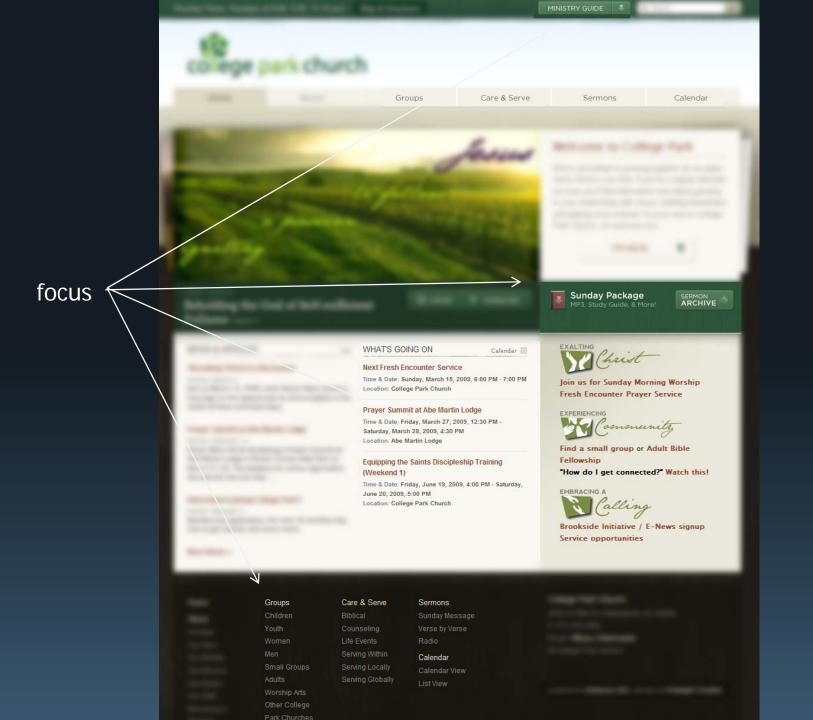


# Beginner (3-6 months)

### Usage

- 100% have visited the church website.
- 27% visit the church website more than once a week.
- 82% visit at least once a week.

the church website was somewhat to very important for their ongoing discipleship and spiritual growth.





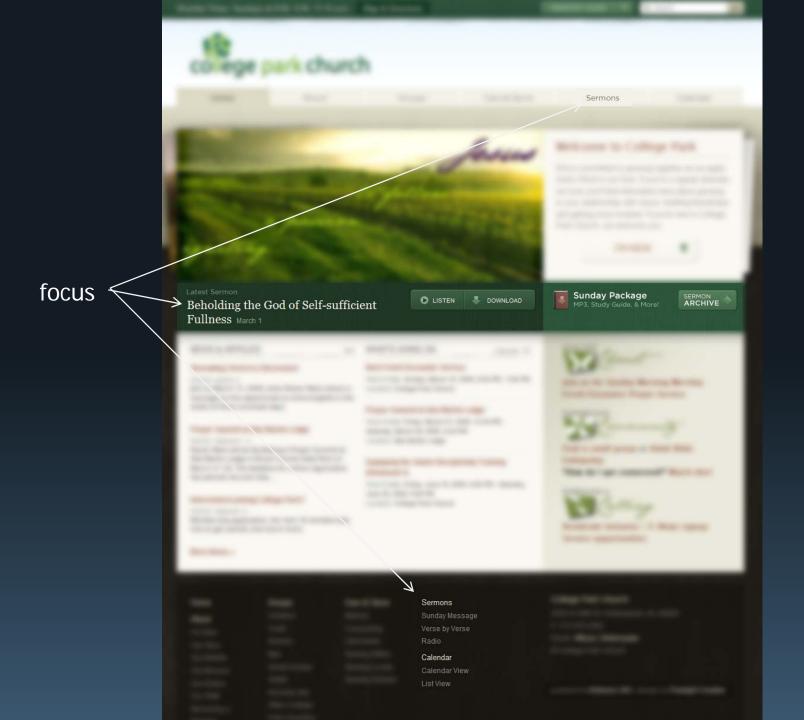




# Regular (6+ months)

- Activities (based on importance)
  - Access to Content & Resources.
    - Listening to sermons.
  - Continuing the Connection
    - Connect with other members.
    - View weekly information/calendar/news/events.

the church website was somewhat to very important in sharing their faith with others (friends, business colleagues, others)





Home About Groups Care & Serve Sermons Calendar

Sunday Message

Verse by Verse Radio

#### **HOW IT WORKS**

Listen to the Sermon

Download the MP3

Download the Manuscript

Download the Sunday Package

#### WHAT'S IN THE SUNDAY PACKAGE

- ✓ Sermon Audio mp3
- Sermon Manuscript
- ✓ Study Guide
- Service Bulletin
- ✓ News & Opportunities



verse

Verse By Verse is the radio teaching ministry

#### Sunday Message

#### Latest Sermon

Beholding the God of Self-sufficient Fullness

Mar 1st | Dr. Bruce Ware | Series: Special Theme

#### Archive

Suffering's Ultimate Ends

Feb 22nd | Mark Vroegop | Series: I Choose to Bless: Suffering, Sovereignty and a Man Named Job

#### The Eclipsing Answer

Feb 15th | Mark Vroegop | Series: I Choose to Bless: Suffering, Sovereignty and a Man Named Job

#### Why Do the Righteous Suffer?

Feb 8th | Mark Vroegop | Series: I Choose to Bless: Suffering, Sovereignty and a Man Named Job

#### The Confusions of God

Feb 1st | Nate Irwin | Series: I Choose to Bless: Suffering, Sovereignty and a Man Named Job

#### Page































# Take Away

- 1. Determine who you plan to design for?
  - Evangelism/Outreach
  - Gathering New Visitors
  - Connecting Beginners
  - Providing Resources to Regulars

# Chilliwack Case Study

Population: 70,000



A Hiking Club in Chilliwack BC Canada

join us & enjoy Chilliwack & Vancouver hiking with friends

#### Become A Member

Join Today, It's FREE!

- + Home
- + About Us
- + Blog NEW
- \* Calendar + Chilliwack Maps
- \* Contact
- + FAQ's
- Hikes & Trails
- \* Membership
- \* Newsletter
- + People
- + Photos
- \* Resources



#### Hikers Tackle Diez Vistas



18 members of the Chilliwack Hiking Club travelled to Buntzen Lake to hike the Diez Vistas trail on April 7th. The trail from the parking lot was clear (recently closed due to windfalls), the steep sections offered a great workout, and a handful of new members enjoyed their first of many great hikes this summer.

See photos of Diez Vistas hike >

#### Hiking Clothing - What to Wear on the Trail

- 1. Don't wear cotton: Cotton Kills! It quickly gets soaked with rain, or sweat, and takes too long for it to dry. When cotton gets wet it loses 100 percent of it's insulation properties. Wet clothes wick heat away from the skin.
- 2. Don't wear jeans: You'll be hiking in BC rainforests, not herding cattle in Saskatchewan. Jeans are heavy, and don't insulate when wet. Cotton sweatpants are just as bad.
- 3. Wear Synthetic Fabrics: Synthetic fabrics don't retain water easily, they insulate when wet and dry rapidly.
- 4. Dress in Layers: Layer 1 should be comfortable thin synthetics ( ie T-shirt and shorts). Layer 2 should be for warmth (ie a fleece jacket/vest and long pants). Layer 3 should be for protection (ie goretex jacket, toque, gloves)

Help Save the Elk Mountain Trail



Sign up to receive email hike updates

Email

First Name

Submit



View Chilliwack hiking photos and submit your





#### Welcome to Chilliwack!

#### **Hotels & Accomodations**



#### Entertainment



Chilliwack Restaurants Chilliwack Movies Chilliwack Sports

#### Life & People



hilliwack Life Stories & Spiritual Journeys

#### Weather



Chilliwack Weather

#### Photographs



Chilliwack Photos and free wallpaper



#### Chilliwack Jobs | Chilliwack People | Chilliwack Real Estate | Chilliwack Canada Hotel



- → Tim Hortons Changed My Life...And It's Probably Changing Yours...
- → Chilliwack Wifi: Wireless Internet Hotspots: Stores, Café's and Hotels

- Chilliwack Jobs & Employment
- Chilliwack Businesses
- Chilliwack & Sardis Office Space

- REAL ESTATE
- Garrison Crossing: Photos of Garrison Crossing
- Chilliwack Real Estate & Realtors

#### **OUTDOORS**

• Chilliwack Hiking Club - offering hikes throughout the Fraser Valley from Chilliwack to Vancouver

#### RESOURCES

- Chilliwack Web Sites and Chilliwack Web Site Directory
- Churches
- Employment

- Chilliwack Hotels & Accomodation · Find a cheap Chilliwack hotel Or Bed and Breakfast
- BC RV and Camping Membership
- Resort

#### **ENTERTAINMENT**

· Find out what movies are playing at Chilliwack's movie theatres

#### **EDUCATION**

- Chilliwack's Education Park & Chinese Cultural University
- · Chilliwack World Trade University

#### FEATURED BUSINESSES

- PC & Mac Website Builder
- Adoption in BC
- SouthSide Life
- Classic Car Restoration

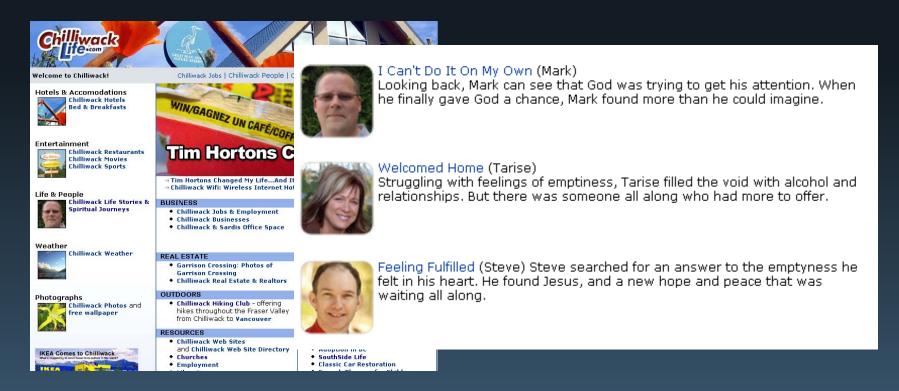
# Chilliwack Hike

- Hundreds of hiking enthusiasts signed-up.
- 1 hike a month.
- 18 20 People
- 25-50% from church



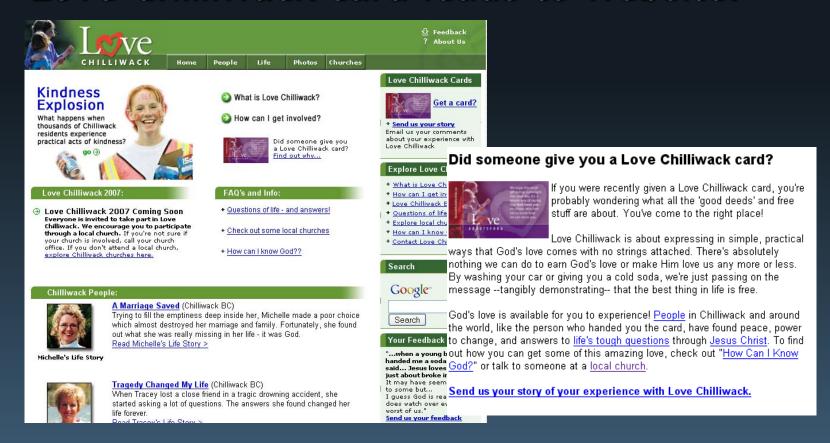
# Chilliwack Life

- 4,000-4,500 unique visitors/mo
- 100 click through testimonies to church



# Love Chilliwack

- "Acts of Kindness" from many churches
- Love Chilliwack card leads to website.



# Analytics

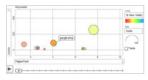


US English Google\*\* Custom Search Search

Home Features Support Blog Conversion University

#### What happens after they click?

Google Analytics helps you identify areas for improvement on your site so you can turn more clicks into customers.



#### More enterprise features

Google Analytics now makes the <u>features</u> that experts demand easy to use for everyone. Gain rich insights into your website traffic with Advanced Segmentation, Custom Reporting, Motion Charts, and more.

#### Improve your online results

Learn more about where your visitors come from and how they interact with your site. You'll get the information you need to write better ads, strengthen your marketing initiatives, and create higher-converting websites. Learn more about the <a href="mailto:benefits">benefits</a>. Google Analytics is free to everyone, whether you are an advertiser, publisher, or site owner.

#### Test your website and increase conversions.

You can now use your Google Analytics login to access Website Optimizer. Find out which page designs, headlines, and graphics convert the most visitors.

Get Started

#### Product Tour

Get started today creating targeted ROI-driven marketing campaigns and improving your site design and content.

#### Watch the tour

#### Case Studies

<u>Discount Tire</u> increased online sales by 14% in the first week using Google Analytics.



Tell us your story

#### Professional Services

Purchase

consulting/implementation services and enroll in training seminars from Google Analytics Partners.

> ANALYTICS AUTHORIZED CONSULTANT

> > Google

#### Access Analytics

New to Google Analytics? Sign Up Now

#### News & Announcements

Attention Developers: Google Analytics.
Launched!

A Google Analytics API has lo been one of our most widely anticipated features. Today in pleased to announce that the Google Analytics Data Export beta is now publicly available all Analytics users!

What's so exciting about an API? The API will allow develon to extend Google Analytics in and creative ways that bene developers, organizations and users. Large organizations an agencies now have a standar

Google Analytics Blog

OMNITURE"

> Online Form 877.722.7088



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Website I



Learn how Omniture SiteCatalyst™, our Web Analytics solution, will help improve your Marketing ROI, and ultimately increase your bottom line.

- Optimize Your Web Site Usability
- Maximize Your Campaign ROI
- Target Your Audience
- Increase Your Conversion Engagement
- Enhance Your Customer Experience
- Share Your Performance Dashboards

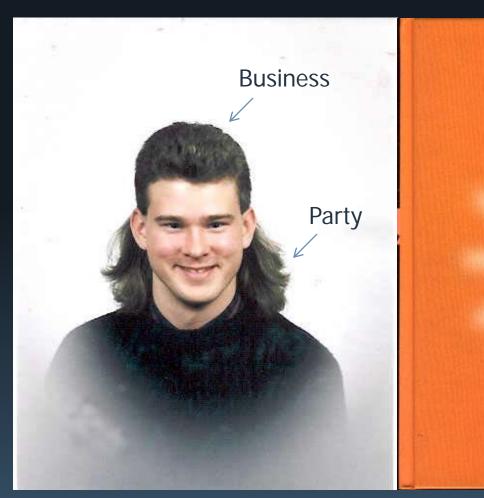
Access product tours & overviews by providing the following information:

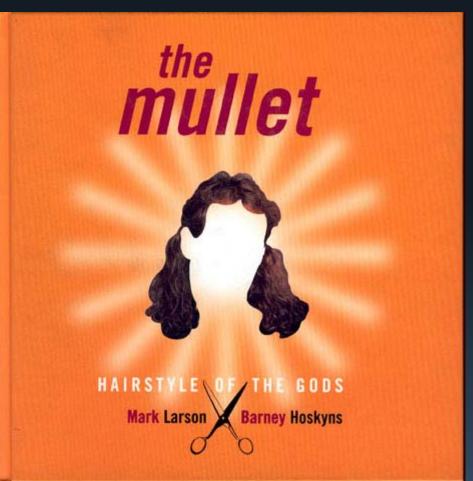


Click here to provide more information, allowing us to be more efficent with your request.



# Community Engagement



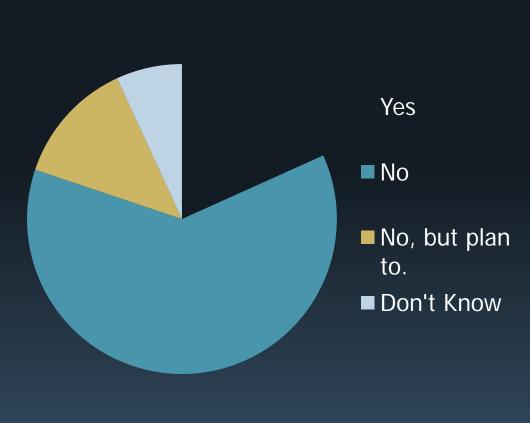


# got jesus?

# Church Mullet Strategy

- How do we help local church communities be the church?
- How do we encourage behaviors of value for a local church community?
- What theological distinctions need to guide the design of a private church community?
- What feature/functionality are Christians seeking for social networking?

# Churches with a members portal or private community site



- Unifyer
- Oikos
- TheCommon
- □ 360Hubs
- Cobblestone
- ChurchCommunityBuilder
- CircleBuilder
- CrossUnite
- The City



3 6 0 hubs

Connecting Organizations and Memb

MemberHub provides a single place for member-driven organizations such as churches and nonprofits to handle communication among groups, teams, and ministries through use of private online hubs.

Get Started ▶



#### What is Unifyer?

April 2009

S M T W TH F S

26 27 28 29 30

9 10 11

Unifyer - "People Support What They Help

Unifyer is a revolutionary web-based communication platfor non-profits have a desperate audience that needs the tools t based on the feedback from working with over a hundred non

Monk-eys!

#### Admin Utility Menu

**COBBLESTONE** 

Overview

Chad Johnson replied to the The first discussion! discussion.

Drew Goodmanson replied to the Messages Feature Discussion

Justin Stayton replied to the Messages Feature Discussion

Drew Goodmanson replied to the Messages Feature Discussion

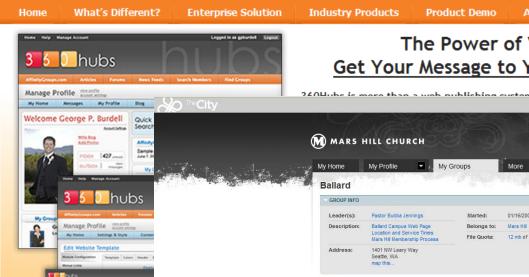
Diego Overton replied to the The first discussion! discussion.

Diego Overton replied to the The first discussion! discussion.

Diego Overton replied to the The first discussion! discussion

Justin Stayton replied to the Messages Feature Discussion

3 Hi. Drew Your Profile | Log Out Fdit Profile My Activities My Groups My Messages





The Most Viewed Videos Of All Time

#### **TANGLE TOP 10**



#### featured videos

Chaplain, Dallas

Mavericks -...

Parachute - She Is Love



featured photos

isplaying 6 of 17 | More | Search

Pastor Bubba Jennings wrote 5 months ago Welcome to the Ballard Campus City Group! (sticky)

Pastor Bubba Jennings wrote 5 months ago

Deacon Paul Rohrbaugh commented 19 days ago

Pastor Tim Beltz commented about 1 month ago MHC Job Opportunities (shared) (sticky)

Become a Member (sticky)

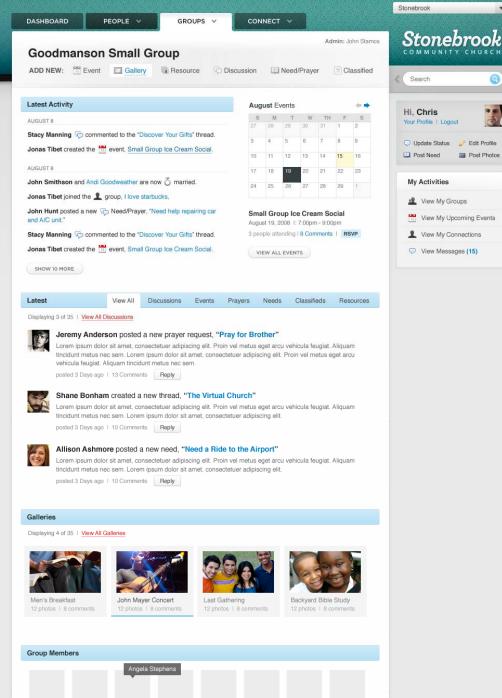
Help Make Proxy Fun

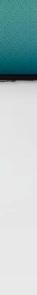
CAT FIGHT!!!

featured people



# 





0

Post Photos

of the beta program. your community hurch. View the Benefits address below to stay up to date with elopment Signup on Twitter. pment. All Rights Reserved.

#### Kaleo Church

Dashboard To-Dos Milestones		
Latest activity across your projects		
West Side Worship Band — Kaleo Worship		
Comment Re: New Song for Sunday 5/3	Posted by David C.	28 Apr
Comment Re: New Song for Sunday 5/3	Posted by Nas H.	27 Apr
Comment Re: New Song for Sunday 5/3	Posted by David C.	27 Apr
File Mhat Wondrous Love is This.doc	Uploaded by David C.	27 Apr
Message New Song for Sunday 5/3	Posted by David C.	27 Apr
Missional Community Leaders — Missional Community Leaders		
Message MC Outreach	Posted by Drew G.	27 Apr
Message Rentals in our hood	Posted by Drew G.	7 Apr
Message The Gospel & Our Church Membership Class	Posted by <b>Leah H.</b>	6 Apr
Comment Re: Men's Boot Camp	Posted by Jeff R.	31 Mar
Comment Re: Men's Boot Camp	Posted by <b>Leah H.</b>	31 Mar
Crowded House — Porterbrook Institute		
Comment Re: Do we need conf call?	Posted by Rebecca B.	23 Apr
Comment Re: Do we need conf call?	Posted by Steve T.	22 Apr
Comment Re: Do we need conf call?	Posted by Jeff V.	22 Apr
Comment Re: Do we need conf call?	Posted by Caesar K.	22 Apr
Comment Re: Do we need conf call?	Posted by Caesar K.	22 Apr
Ministry Leaders — Staff		
Comment Re: Staff meetings for Jan-June 2009	Posted by Leah H.	16 Apr
To-do Ask Kimberley for discount at Bahia (3.3.2009 Staff Meeting)	Completed by Leah H.	31 Mar
Comment Re: Ask Kimberley for discount at Bahia	Posted by <b>Leah H.</b>	31 Mar
To-do Put together form for MC leaders to fill out, asking what they'd like to see in terms of discipleship (8.5.2008 Staff Meeting)	Completed by Drew G.	19 Mar

All Peop

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Ministry Staff

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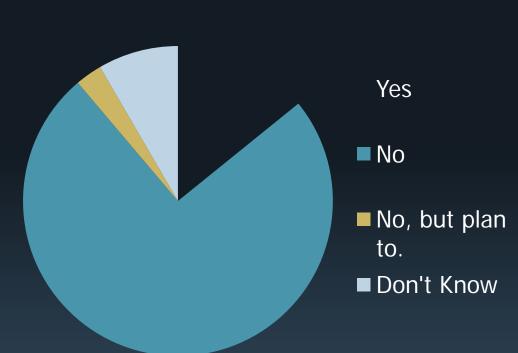
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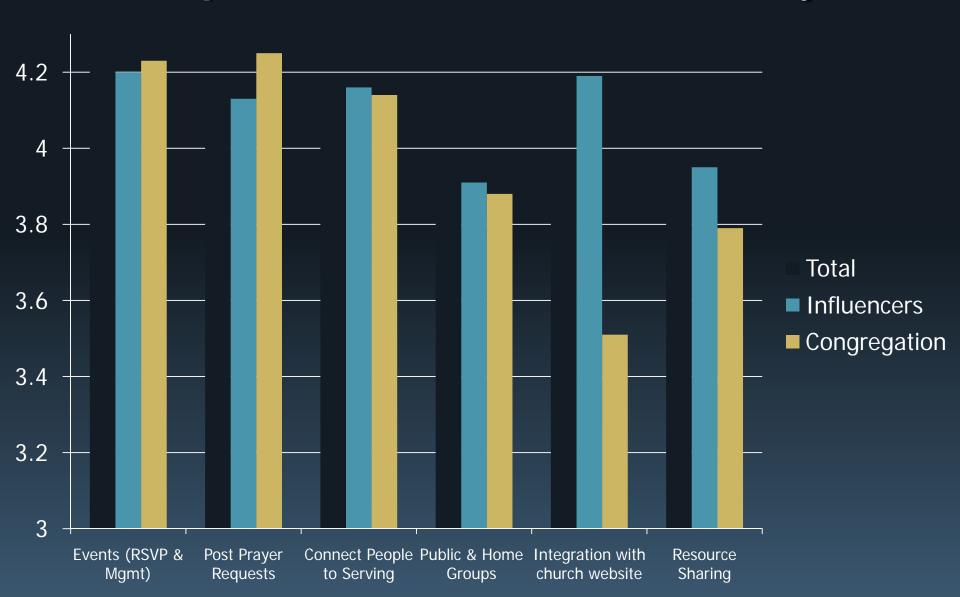
Your arch

# Churches on Google Groups





# Top Features/Functionality



# Congregation Top 5 Features

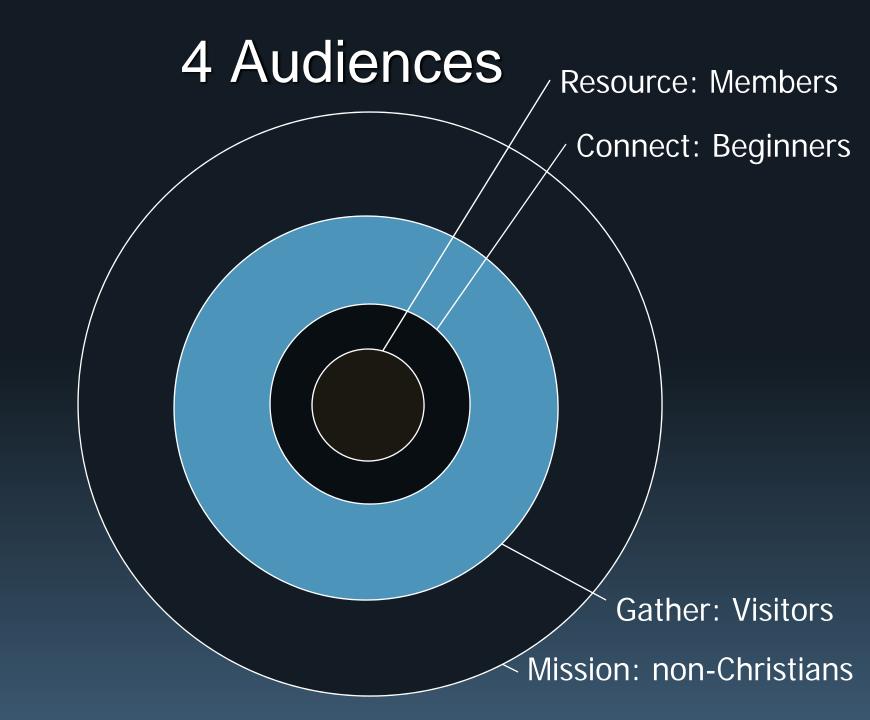
- Ability to post prayer requests or needs.
- Ability to find, register, and/or get details for events.
- 3. Ability to find serving opportunities at the church based on interest or gifts
- 4. Ability to access a phone/email directory.
- 5. Ability to join and interact with **home/bible study groups**.

# Influencers Top 5 Features

- Event scheduling, registration and management.
- 2. Integration with existing church website.
- Ability to connect people to serving opportunities based on interest or gifts.
- 4. Ability to post **prayer requests** or needs.
- 5. Member communication and messaging.

# **Online Donations**

- Online Donations grew 39% vs decline of 3% in total giving from '07-08.
- Online average gift size is 140% larger than offline.
- In 2008, online accounts for 9% of the donors and 11% of the donations.
- Online donations is estimated to account for the majority of donations by 2020.



# Influencers: Want to Participate?

- 1. Take the survey. We would love to get your perspective on this space and how your church is approaching online community. http://www.surveymonkey.com/s.aspx?sm=bQWu6K2vXJyKE1aGHWr8\_2fg\_3d\_3d
  - 2. **Distribute the survey within your church**. We are looking for feedback from as many people as possible within your church and, if you are willing, we would ask that you pass it along to staff, members, and attendees. We will follow up with you after the launch of the survey to discuss the best way to do this and any concerns that you may have. To express our gratitude, we are offering a free copy of our findings report to churches that participate in this way.
  - 3. **Tell your friends about this project**. That fact that you are aware of this work means that you are fairly tech-savvy. To make our research valuable to the church, we need to include feedback, perceptions, and experiences from churches that aren't as comfortable with these trends. To that end, it would be especially valuable if you could reach out to other church leaders in your area or network to tell them about our work.

Questions? Contact research@unconventionalmethod.com.

# Churches: Want to Participate?

**Sign-up.** We seek 100 churches to participate in understanding the state of the church online.

http://www.surveymonkey.com/s.aspx?sm=bQWu6K2vXJyKE1aGHWr8\_2fg\_3d\_3d\_

Questions? Contact <u>research@unconventionalmethod.com</u>.

# State of the Church Online

These series of studies are led by Kevin Ring of <u>Unconventional Method</u>. Kevin brings years of experience leading research projects – designing and executing strategic customer/competitive research and analysis across multiple industries, including work with companies such as Google, Yahoo!, Citibank, Hewitt Associates, Gallup, Bank of America and other Fortune 500 companies, ministries and non-profits.

# Thank you for participating!

"The danger of the internet isn't necessarily the porn, but the continued wasting of time to find the next great thing."

#### **Presenter:**

Drew Goodmanson Monk Development

Phone: (619) 757-2610 Direct

Toll Free: (877) 452-0015

Email: drew@monkdevelopment.com



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